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TELSTRA MOBILE BROADBAND

TURBO 21 MODEM QUICK START GUIDE

Welcome to the Turbo 21 Modem

Your package contains:

- Turbo 21 Modem with TRU-Install™
- This Quick Start Guide
- USB extension cable
- Laptop clip
- 1 GB microSD™ card
- External antenna
- Lanyard
- Carrying pouch

The Turbo 21 Modem is compatible with these operating systems:

- Windows Vista®
- Windows® XP
- Mac OS® 10.4.11 or later

You will also need an:

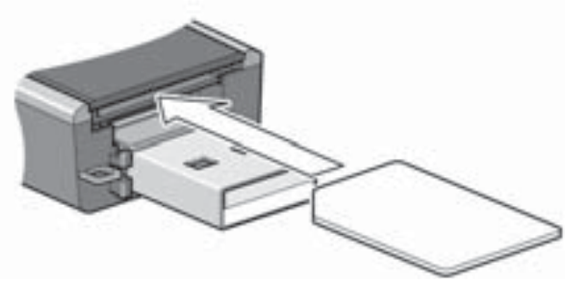
- unused USB port on your computer. Do not connect the modem to a USB hub or a USB port on a keyboard.
- activated SIM card and account information

Install your Turbo 21 Modem

This modem is TRU-Install enabled and does not require a CD for installation.

1 Remove the cap from the end of the modem and insert the SIM card into the top slot, as shown in the illustration. Push the SIM card in slightly beyond the edge of the plastic housing until it clicks into place.

To remove the SIM card, push it in and then release it.

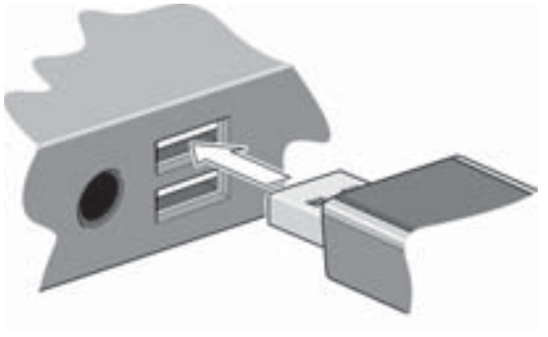


2 Insert the modem into the USB slot on your computer.

Windows

TRU-Install launches automatically. If TRU-Install does not launch:

1. Double-click **My Computer** (Windows XP) or **Computer** (Vista) on your desktop.
2. Click the **TRU-Install** drive.
3. Under the TRU-Install drive, open the **Win** folder and double-click **Setup.exe**. Follow the onscreen prompts to install the Connection Manager software.



Mac OS X

Launch the Installer package. If you do not see the Installer package, open Finder and go to "3G Watcher" device.

3 Once the software is installed, the modem searches for a network. When the modem finds a network, the Connect button in Connection Manager becomes available. Click **Connect** to connect to your network.

Mac OS X Users: See the next page for steps you must follow the first time you run Connection Manager.

Mac OS X 10.4.11

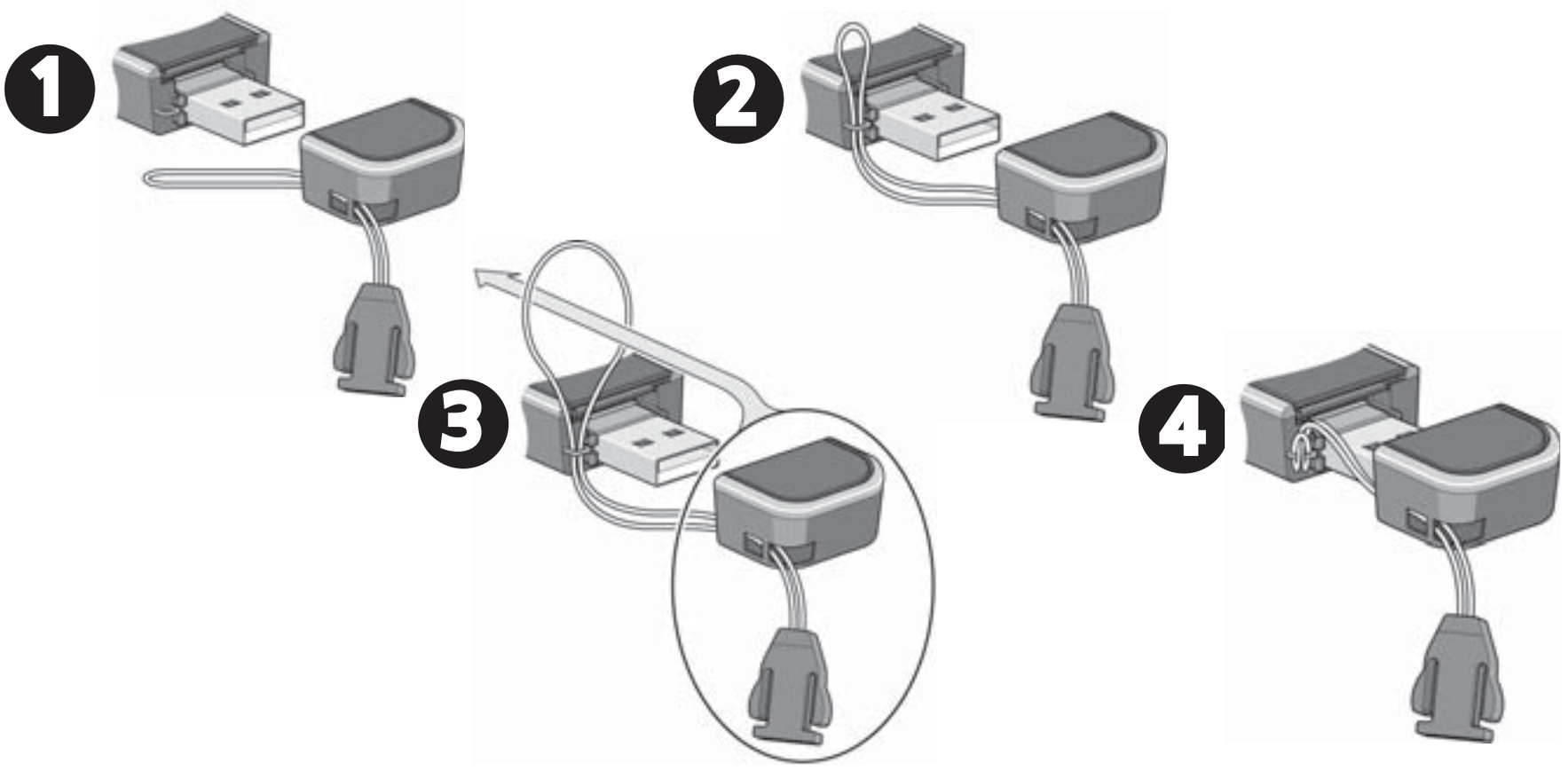
1. After clicking **Connect** in Connection Manager, open System Preferences and select Network.
2. When the “new port detected” message appears, note the name of the new port, and click **OK**.
3. In the Network window, in the Show list, select the new port you identified in the previous step.
4. Click **Apply Now**.
   Your modem connects to the network.

Mac OS X 10.5

1. After clicking **Connect** in Connection Manager, the messsage “A new network interface has been detected” appears. Click the **Network Preferences...** button.
2. In the Network window, click **Apply**.
   Your modem connects to the network.

Attach the lanyard

To keep everything together, it’s a good idea to thread the lanyard through the cap and the modem, as shown in the illustrations.



LED Operation

The two LEDs show the current status of the modem.

LED	State	Indicates
Power	Off	One of the following states: • The modem is not inserted in the computer • The computer is off or in “suspend and resume” mode • The modem radio has been turned off using Watcher or another connection Client
	Solid blue	The power is on, the modem is working normally.
	Blinking blue	The firmware is being updated. Do not remove the modem from the computer.
	Blinking amber	The modem is searching for service (initializing).
	Solid amber	Modem error — either the modem is having a problem initializing (searching for service) or is offline because of a failure. Contact your service provider.
Data	Off	The modem is unable to detect 3G service.
	Blinking blue	The modem has detected a 3G network (HSPA, HSPA+) and is ready to connect.
	Solid blue	The modem is connected to a 3G network and can send and receive data.

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